
EDUCATION**L.D.R.P Engineering College at KSV University**

July 2014–June 2016

Master of Engineering : Mechanical-Automobile Engineering

Gandhinagar,GJ

Honors: 8.05 CPI

- Relevant Course Work: Automotive Air conditioning, Auto. Design, Chassis and body Engineering, Transport Management and law, Instrumentation and vehicle Testing, Auto. Material and Manufacturing, Fundamental of Auto System, Vehicle dynamic, Advanced Thermodynamic and Heat Transfer, Auto. Maintenance and Pollution Control, Combustion Engineering, Automotive Aerodynamic and safety.

GEC Modasa at Gujarat Technological University

Aug 2009 – June 2013

Bachelor of Engineering: Automobile Engineering

Honors : 7.81 CPI

Modasa,GJ

- Relevant Coursework: Automotive Electrical and Electronics, Auto. Hydraulics and Pneumatics, SPV, Manufacturing process, Machine Design, Fluid Mechanics, Automobile Component Design, Automobile Heat Transfer, Vehicle Maintenance and Garage Practice

PROFESSIONAL EXPERIENCE**Auto PD Claims Adjuster**

March 2018–January 2024

Royal Sundaram General Insurance Company Ltd.

Ahmedabad,GJ

- Investigate automobile property damage claims to determine coverage, liability, and extent of damages.
- Conduct thorough inspections of damaged vehicles, analyzing repair estimates and assessing total loss values.
- Negotiate settlements with claimants, repair shops, and other parties involved in the claims process.
- Communicate effectively with policyholder, explaining coverage details, claims processes, and settlement options.
- Review and interpret policy language, statutes, and regulations to ensure compliance and accurate claim handling.
- Collaborate with internal departments, including underwriting and legal teams, to resolve complex claims issues.
- Maintain accurate claims documentation and records in accordance with company policies and industry standards.
- Provide exceptional customer service, addressing inquiries and concerns in a prompt and professional manner.

Packaging Operator

Aug 2016–Feb 2018

Parikh Packaging Pvt Ltd

Ahmedabad,GJ

- Operate packaging machinery, including fillers, sealers, labelers, and conveyors, to package products according to specifications.
- Monitor production processes to ensure compliance with safety standards, quality control measures, and production schedules.
- Perform equipment setup, changeovers, and adjustments to optimize production efficiency and minimize downtime.
- Conduct visual inspections of packaged products for defects, ensuring adherence to quality standards and customer requirements.
- Troubleshoot equipment malfunctions and perform minor repairs as needed, escalating issues to maintenance personnel when necessary.
- Follow standard operating procedures (SOPs) and safety protocols to maintain a safe and clean work environment.
- Collaborate with team members and supervisors to coordinate workflow and prioritize tasks to meet production targets.

SKILLS&ACTIVITIES

- **Languages:** English, Hindi, Gujarati
- **Computer Skills:** MS Office(Word, Excel, Power Point),ECMS(Electronic claim management system)
- **Technical Skills :**Packaging Equipment Operation, Quality Control, Team Work, Claim investigation, Negotiation skill, Customer Service , Time Management.
- **Status :**Permanent Resident
- **Availability:** Immediate Joiner