

# Mariam Amro

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## Objective

Motivated student seeking a flexible summer position with the potential to continue part-time during the academic year. Eager to contribute effectively to a team while balancing academic responsibilities starting in September.

## Skills & Abilities

- Excellent customer service skills
- Strong sales and negotiation abilities
- Effective communication skills
- Proficient in identifying customers needs and offering suitable solutions
- Team oriented and collaborative
- Detail oriented and organized
- Adaptable and a quick learner
- Strong problem solving skills and ability to handle customer inquiries and complaints effectively

## Work Experience

### Sales Associate | Skyzone Vaughan

**Sept 2022- June 2024**

Experienced sales associate who consistently exceeded the company's 30% membership sales standard through a genuine approach and attentive service. Committed to driving sales growth and delivering the best customer satisfaction by maintaining a positive and friendly approach.

### Babysitter | The Merolle Family

**July 2021 - January 2022**

Engaged and cared for a three year old boy by establishing effective and interesting activities to meet his personal needs as well as maintaining an attentive eye on him to ensure his safety.

## Education

### Toronto Metropolitan University

**STARTING: SEPT 2024**

- First year Mechanical Engineering

### Maple High School | Ontario, Canada

**SEPT 2020 - JUNE 2024**

- OSSD (Ontario Secondary School Diploma)

## References

Available Upon Request