



# 3-DAY REMOTE SALES AND CUSTOMER CARE MINI-SERIES

Earn a Certificate and Gain Essential Skills for Working Remotely in Customer Service!

**June 10, 11 & 12, 2025**

**Morning 10:00 a.m. to 12:00 p.m.**

**Afternoon 1:00 p.m. to 3:00 p.m.**

**Location:** Online via Zoom

## WHAT YOU WILL LEARN

- Remote communication skills
- Remote customer care
- Microsoft Outlook

**SPACE IS LIMITED!**

**PLEASE USE THE QR CODE OR REGISTRATION LINK TO REGISTER**



**Registration Link:**  
<https://www.surveymonkey.com/r/TT9C7X9>

**Participants Eligibility:** Newcomers (i.e., permanent residents, convention refugees, live in caregivers)

**Participants must attend all three days of the training to receive a certificate.**

**Organized by:**  
**Catholic Crosscultural Services (CCS)**  
**Facilitated by: YWCA JUMP Scarborough**

**For inquiries, please contact:**  
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