

## **Mobile Client Navigator – Safe Centre of Peel Response Team**

### **Full-Time Contract (ending March 31, 2026)**

CFSPD is a dynamic, growing family service agency serving all areas of Peel and Dufferin. CFSPD is committed to providing a positive work environment for its employees and excellent services to its clients.

CFSPD is the lead agency to the **Safe Centre of Peel** – a partnership of 24 social service organizations.

The Safe Centre of Peel provides co-located, integrated and coordinated services which addresses the needs of individuals experiencing Intimate Partner Violence.

#### **Position Summary**

CFSPD is currently seeking a Mobile Client Navigator who will be responsible for providing a collaborative and coordinated trauma-informed response to verbal domestic situations alongside Peel

Regional Police.

The Mobile Client Navigator reports to the Program Manager. This position will be based in the

#### **Responsibilities**

##### **Triage, Assessment and Case Management**

- Respond alongside with Peel Regional Police to incidents of verbal domestic disturbances that are called into 911.
- Provide immediate situation stabilization and screening/assessment and referral in the community.

- Engage in case consultation and provide coordinated response with other collaborative partners, as necessary.
- Provide family members with information, resources, and linkage to client navigation at the Safe Centre of Peel and other community partners as appropriate.
- Provide anti-oppressive, trauma-informed psychoeducation about patterns of coercive control and family violence dynamics to relevant parties, as appropriate.
- Provide post-response outreach and case management, as appropriate and if desired by the family members.

#### Community Involvement and Outreach

- Establish and maintain relationships with on-site and off-site partners and agency service partners.
- Represent the agency at internal and external committees as needed.

#### **Administration**

- Prepare, compile, submit, and maintain accurate records, files, statistics, and additional relevant information in accordance with agency policy, and funding requirements.
- Keep careful and accurate records and maintain client case file of all relevant information pertaining to assigned caseload.
- Collect relevant client demographic data.
- Create, update and maintain client enrollment information in database in a timely manner.

#### **Other**

- Participate in agency fundraising activities as deemed appropriate and necessary by Agency Management.
- Attend required agency activities and meetings.

#### **Qualifications**

- Bachelor's Degree in Social Work or related human service field and registration with the Ontario School of Social Workers and Social Service Workers or other applicable regulatory body required.
- 3-5 years of relevant work experience preferred.

- Knowledge of the principles and practices of crisis intervention, social work, and case management, especially as they relate to family violence dynamics.
- Demonstrate positive interpersonal skills and ability to work in a team environment with coworkers, community providers and stakeholders and clients.
- Strong organizational and time management skills, ability to prioritize and meet multiple deadlines.
- Excellent verbal and written communication skills (Proficiency in other languages is an asset).
- Proficient in Microsoft Office suite and working knowledge of

### **How to Apply**

Interested candidates are invited to submit a resume and cover letter detailing their qualifications and interest in the position to [Humanresources@cfspd.com](mailto:Humanresources@cfspd.com) The posting will remain open until filled.

We will make reasonable accommodations to enable applicants with disabilities to participate in the recruitment process upon request to [Humanresources@cfspd.com](mailto:Humanresources@cfspd.com)

Catholic Family Services of Peel-Dufferin is an equal opportunity employer. We celebrate diversity and

are committed to creating an inclusive environment for our employees.

**We thank all applicants for their interest in Catholic Family Services of Peel-Dufferin. We will only contact those selected for consideration.**

**Job Category:** Catholic Family Services

**Job Type:** Full Time

**Job Location:** Peel

## **Apply for this position**

**Full Name \***

**Email \***

**Phone \***

**Cover Letter \***

**Upload CV/Resume \***

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Allowed Type(s): .pdf, .doc, .docx

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Next: Mobile Community Counsellor – CARE  
Program (<https://1155jobs.ca/jobs/mobile-community-counsellor-care-program/>)

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